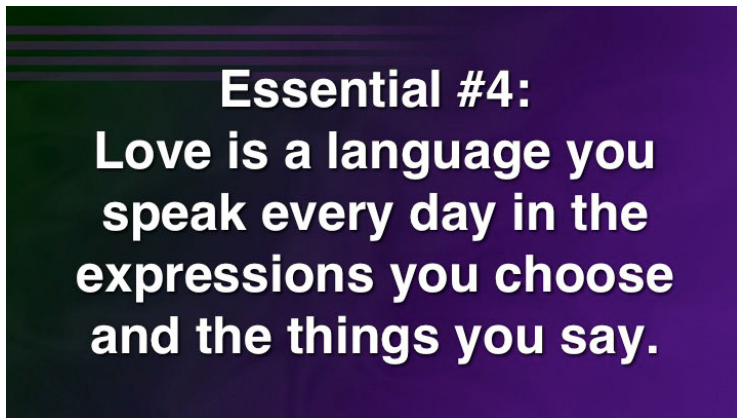




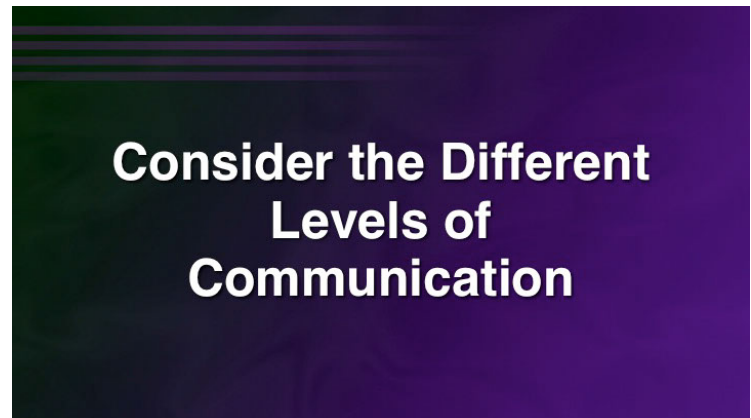
Slide05.jpg



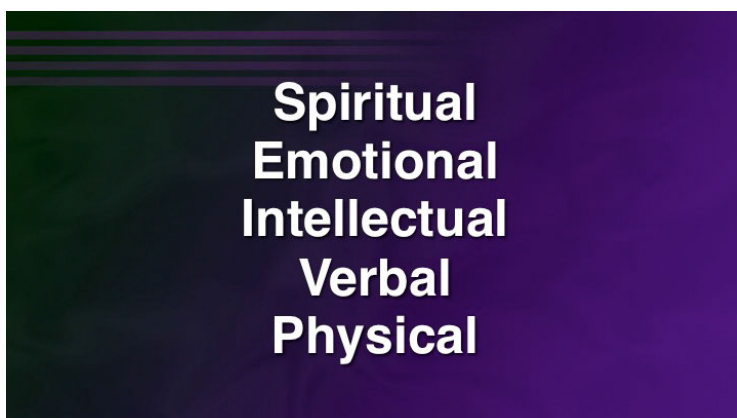
Slide06.jpg



Slide07.jpg



Slide08.jpg



Slide09.jpg



Slide10.jpg

Contemplate Common Causes for
Communication Breakdowns:

- **Culture**

Slide11.jpg

Contemplate Common Causes for
Communication Breakdowns:

- **Culture**
- **Nature**

Slide12.jpg

Contemplate Common Causes for
Communication Breakdowns:

- **Culture**
- **Nature**
- **Gender**

Slide13.jpg

**“...male and female
made He them...”**
GENESIS 1:27

Slide14.jpg

AM / FM

Slide15.jpg

Contemplate Common Causes for
Communication Breakdowns:

- **Culture**
- **Nature**
- **Gender**
- **Behavior/Demeanor**

Slide16.jpg

Let no corrupt word proceed out of your mouth, but what is good for necessary edification, that it may impart grace to the hearers.
EPHESIANS 4:29

Slide17.jpg

- **Consider the Different Levels of Communication**
- **Contemplate Common Causes for Communication Breakdowns**

Concentrate on Developing Good Communication Skills

Slide18.jpg

A-B-C's ...

Acknowledge your need for assistance

Slide19.jpg

A-B-C's ...

Acknowledge your need for assistance

Be a good listener

Slide20.jpg

“Talking (communicating) is like playing the harp. There is as much in laying the hands on the strings to stop the vibrations as in plucking them to bring out their music.”
—OLIVER WENDELL HOLMES

Slide21.jpg

The heart of the righteous studies how to answer, but the mouth of the wicked pours forth evil. PROVERBS 15:28

Slide22.jpg

He who answers a matter
before he hears it, it is folly
and shame to him.
PROVERBS 18:13

Slide23.jpg

“Lord, let my quest be to
understand rather than
to be understood.”
—ST. FRANCIS OF ASSISI

Slide24.jpg

A-B-C's ...

**Acknowledge your need for
assistance**
Be a good listener
Choose your words wisely

Slide25.jpg

“Effective communication comes down
to listening and speaking with your
heart. When people feel understood
emotionally, they feel cared for. This
is very different from listening to
someone from the head—
that is, looking merely for the content
of the person's words, without paying
attention to the emotion.”

Slide26.jpg

“The goal of effective communication
is to understand the
emotional message of the speaker.
You have to ask yourself,
What is this person feeling?
—GARY SMALLEY

Slide27.jpg

A-B-C's ...

**Discern the difference between
honesty and brutality**

Slide28.jpg

**“... speak the
truth in love...”**
EPHESIANS 4:15

Slide29.jpg

**There is one who speaks
like the piercings of a sword, but
the tongue of the wise promotes
health.**
PROVERBS 12:18

Slide30.jpg

A-B-C's ...

**Discern the difference between
honesty and brutality**
**Establish positive patterns of
expression**

Slide31.jpg

A-B-C's ...

**Focus on what you know about
others rather than what you
know about yourself**

Slide32.jpg

5 Love Languages

- Words of Affirmation
- Quality Time
- Receiving Gifts
- Acts of Service
- Physical Touch

Slide33.jpg

A-B-C's ...

**Focus on what you know about
others rather than what you
know about yourself**
Guard your temper

Slide34.jpg

A-B-C's ...

Help others “get to know you better”

Slide35.jpg

A-B-C's ...

Help others “get to know you better”

Identify the difference between *agreement* and *acceptance*

Slide36.jpg