"The most useful person in the world today is the man or woman who knows how to get along with other people.

—STANLEY C. ALLYN

- 10. Ask your co-workers mysterious questions and then scribble their answers in a notebook. Mutter something about "psychological profiles"
- 9. TYPE ONLY IN UPPERCASE
- 8. Staple papers in the middle of the page
- 7. Holler random numbers while someone is counting

- 6. Signal that a conversation is over by clamping your hands over your ears
- 5. Highlight irrelevant information in scientific papers and "cc:" them to your boss
- 4. Practice making fax and modem noises
- 3. Reply to everything someone says with "that's what YOU think"
- 2. While sitting in a cube, yodel

1. Leave the copy machine set to reduce 200%, extra dark, 17 inch paper, 99 copies



Challenge Conflict-Causing Skills

• Don't Brag

Do not boast about tomorrow, for you do not know what a day may bring forth. Let another man praise you, and not your own mouth; a stranger, and not your own lips.

—PROVERBS 27:1-2 NKJV



# Challenge Conflict-Causing Skills • Don't Envy A stone is heavy and sand is weighty, but a fool's wrath is heavier than both of them. Wrath is cruel and anger a torrent, but who is able to stand before jealousy? —PROVERBS 27:3-4 NKJV

"No one can make you feel inferior without your consent."

—ELEANOR ROOSEVELT

Challenge Conflict-Causing Skills
Don't Despise Your Past
Do not forsake your own friend or your father's friend, nor go to your brother's house in the day of your calamity; better is a neighbor nearby than a brother far away. —PROVERBS 27:10 NKJV

"If you are not comfortable with yourself, you can't be comfortable with others."

Challenge Conflict-Causing Skills
 Don't Nag
 He who blesses his friend with a loud voice, rising early in the morning, it will be counted a curse to him.

Challenge Conflict-Causing Skills

• Don't Nag

A continual dripping on a very rainy day and a contentious woman are alike; whoever restrains her restrains the wind, and grasps oil with his right hand. —PROVERBS 27:14-16 NKJV

"People can be the wind beneath your wings or the anchor on your boat."

Challenge Conflict-Causing Skills
 Don't Indulge Your Ambitions

Hell and Destruction are never full;
 so the eyes of man are never satisfied. —PROVERBS 27:20 NKJV

"A person first starts to live when he can live outside himself." —ALBERT EINSTEIN

Challenge Conflict-Causing Skills

• Don't Be Careless

Be diligent to know the state of your flocks, and attend to your herds.

—PROVERBS 27:23 NKJV



Invest in Influence-Building Skills

• Be Authentic

Open rebuke is better than love carefully concealed. Faithful are the wounds of a friend, but the kisses of an enemy are deceitful.

—PROVERBS 27:5-6 NKJV

Invest in Influence-Building Skills

• Offer Encouragement

As iron sharpens iron, so a man sharpens the countenance of his friend. —PROVERBS 27:17 NKJV

Invest in Influence-Building Skills

• Develop Understanding

As in water face reflects face, so a man's heart reveals the man.

—PROVERBS 27:19 NKJV

Invest in Influence-Building Skills

• Show Appreciation

The refining pot is for silver and the furnace for gold, and a man is valued by what others say of him.

—PROVERBS 27:21 NKJV

"The deepest principle in human nature is the need to be appreciated."

—WILLIAM JAMES

Invest in Influence-Building Skills

• Extend Forgiveness

The discretion of a man makes him slow to anger, and his glory is to overlook a transgression.

—PROVERBS 19:11 NKJV

#### What kind of person are you?

There are two kinds of people on earth today; just two kinds of people, no more, I say.

#### What kind of person are you?

Not the sinner and saint, for it's well understood, that the good are half-bad and the bad half-good.

# What kind of person are you?

Not the rich and the poor, for to rate a man's wealth, you must first know the state of his conscience and health.

#### What kind of person are you?

Not the humble and proud, for in life's little span, who puts on vain airs, is not counted a man.

# What kind of person are you?

Not the happy and sad, for the swift flying years bring each man his laughter and each man his tears.

## What kind of person are you?

No; the two kinds of people on earth I mean, are the people who lift, and the people who lean.

# What kind of person are you?

Wherever you go, you will find the earth's masses, are always divided in just these two classes.

# What kind of person are you?

And oddly enough, you will find too, I ween, There's only one lifter to twenty who lean.

# What kind of person are you?

In which class are you?
Are you easing the load,
of overtaxed lifters,
who toil down the road?

# What kind of person are you?

Or are you a leaner, who lets others share your portion of labor, and worry and care?

-Imprinted on tomb at Westminster Abby